Coordination Committee Teleconference Notes

Date: 10/01/2018

Time: 3:00-4:00pm

In Attendance: April Nakayoshi (DPH), Ay-Lih We (DPH), Becca Lipman (AFL Enterprises), Colleen Lampron (AFL Enterprises), Ben Chaffee (UCSF), Beth Neary (DPH), Christina Nip (DPH), Irene Hilton (DPH), Kim Levin (SFUSD), Mayra Amador (DPH), Susan Fisher-Owens (UCSF)

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| **AGENDA ITEMS** | **NOTES** | **ACTION ITEMS** |
| Action Items Check-In |  | Christina to check in with Margaret on her to-dos |
| Pilot 1 Updates | Becca:* Received official funding notice. In progress of getting budget and contract formally approved.
* Adjusting timeline slightly. Hoping expert meeting to happen in December, and for first learning session to happen in early 2019
* Putting things in place, once contract is finalized in mid-November, activities to get started

Beth:* Presenting contract to health Commission tomorrow. Would like talking points on how activities would address oral health disparities across race and ethnicity and across neighborhoods in the city.

Colleen:* Addressing oral health disparity is a big issue. MI and patient engagement is part of the collaborative curriculum.
* Working with Chinatown based physician Dr. Lyra Ng who has an understanding of the community.
* Pilot will test whether it is possible for private dental providers to serve a different patient population
* Innovative approach is engaging private practices at same table as FQHC. The Pilot is to test effectiveness of approach.

Irene:* Pilot will reach out to private providers in Chinatown who do not currently serve children 0-3. Many do not accept Denti-Cal patients 0-5 and 0-3.
* SFDS will reach out to members and SFCCC will reach out to FQHC. Those who are not SFDS members will be getting outreach separately.
 | Colleen to send talking points to Beth on how pilot addresses racial and neighborhood based oral health disparities |
| Pilot 2 Updates | Ay-Lih:* For Care Coordination, seeing more duplicated cases.
* Working on SAFHC list. Becky has completed care coordination from the SAFHC patient list

Christina:* From Jan-Sep, 2372 clients referred, 2335 clients contacted, 1724 clients scheduled dental appointment, 1652 clients attended dental appointment

Kim:* Contract finalization in progress, currently under SFUSD legal review
* K screenings have not yet begun at school district, but once screenings begin, SFUSD will begin care coordination
* SFUSD and DTI team have started up monthly meeting
* SFUSD and DTI team planning a MI and Oral Health Training in Oct/Nov
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| Pilot 3 Updates | Mayra: * District 10 taskforce had a meeting on 09/28 and received funding updates on Sugary Drinks tax
* D 10 taskforce shared some learnings from Focus Group: comfort level of participants with providers makes difference in level of care provided, parents felt out of the loop about dental care for children, parents knew about importance of baby teeth
* Carecen had focus group on 09/1. Parents care about baby teeth, but need education on seeing dentists early on. Lack of culturally appropriate services, Denti-Cal patients feel discriminated against.
* Carecen will translate Spanish transcript into English so that it can be shared with other taskforces
* Chinatown Taskforce finished focus group transcription and translation. Recruiting voice talents for their radio PSA.

Christina: * Kristin Hoeft from UCSF will analyze focus group for analysis for each communities and also across all 3
* Taskforces will be submitting PowerPoint slide deck with the findings by 12/31
* Group may want to think about what presentation of findings would look like to take place in 2019
 | Christina to include FG Findings Presentation/Training planning in future DTI calls |
| Pilot 4 Updates | Susan:* Presented an Oral Health training for a Pediatric QI group at SFHN. Will send evaluation forms to Christina

Christina:* Conducted training at St Luke’s (09/26) and Sutter Pediatrics (09/18) on DTI curriculum, particularly with a focus on DTI Care Coordination referral
* DTI has been partnering with the CHDP to conduct joint DTI/CHDP trainings
* 10 clinics trained, collected 44 evaluation forms
* Pilot 4 team discussed strategies to engage Chinatown dental providers. One of the ways is to send out an appreciation letter to Chinatown providers

Irene:* We reached target of reaching 10 Medical Providers, but we will plan to go back to visit these providers next year
* Still working on engaging the 2 largest providers in the city: UCSF and Kaiser. Not current CHDP providers, so need long term strategies to engage and figure out systems needed in place for PHI transfer
* Kaiser in Sonoma County is giving names of patients to local Department for care coordination
 | Susan to send evaluation forms from the SFHN Pediatric QI training to ChristinaChristina to reach out to Susan for information on Kaiser engagement in Santa RosaSusan to update team on UCSF Mt Zion engagement |
| Pilot 5 Updates | Christina: * SAFHC Patient list with PC visit but not dental visit being care coordinated by HWs at DPH and SAFHC dental clinic
* SAFHC is getting close to achieving target for 50% incentive

Irene:* Learned a lot about warm handover, and list generations and system changes in clinic to promote dental and medical partnership
* Began brief conversation with SEHC medical director for 2019 participation
 | Christina to get new numbers for Pilot 5 from AnastassiaBeth to share more information on restrictions around incentive expenses |
| Data & UCSF Monitoring and Reporting Updates | Ben:* Waiting for approval for IRB submission
* Have things lined up with continuing education office at UCSF, once supplementary funding is approved, the course can be credited and approved
* Connected to Share Point site and that seems to be working fine.

Irene:* Discussed IRB form with Hali Hammer, and to forward form to her for review and signature
 | Irene to confirm if she has sent IRB form to Hali, will send documents to her if not already sent |
| Fiscal Updates | Beth: * We have not received semi-annual reporting template
* There will be a call on Oct 24th with DHCS, will have more updates after call
* DHCS close to finalizing their contract with their evaluator.
* Submitted supplemental funding request on Aug 31st, received no comments or questions. They indicated about 2 months before they would get back to team with questions
* Budget revision still under review
* SFUSD contract is with SFUSD legal department for review
* AFL contract –all documents submitted right away with funding notice. Health Commission presentation tomorrow
* MNHC contract-submitted all documents, need to go through legal review, will enter 2 months certification process soon
* Hope to do funding notification for NEMS in coming months, will use MNHC template as model
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| Cavity Free SF | April:* Perinatal round table on November 1st, will outreach to OB-GYN
* Finished first round of Prop 56 reporting for Jan-Jun 18
* Have call with taskforces to go over invoicing and deliverables to clarify 3 funding sources invoices, reporting and deliverables.
* CFSF website coming along well, close to completion
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| DTI Staff Updates | Christina:* Medi-Cal Dental Program recently announced new website: Smile, California. Link to new website: [www.smilecalifornia.org](http://www.smilecalifornia.org)
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| DTI Fall Newsletter | Kim:* Can post date of MI training if we can get a date set, or share information about training after event
 | Everyone to submit newsletter content and ideas to Christina by Friday, 10/05 |
| Next Meeting | Next meeting Monday, November 5, 2018, 3-4pm, via teleconference |  |