Coordination Committee Teleconference Notes

Date: 06/04/2018

Time: 3:00-4:00pm

In Attendance: Ay-Lih We (DPH), Ben Chaffee (UCSF), Beth Neary (DPH), Christina Nip (DPH), Kim Levine (SFUSD), Margaret Fisher (DPH), Mayra Amador (DPH), Susan Fisher-Owens (UCSF)

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| **AGENDA ITEMS** | **NOTES** | **ACTION ITEMS** |
| Action Items Check-In | * Tableau link to Denti-Cal utilization still not publicly available * Beth will be following up on her action items * SFUSD needs sole source waiver, contract start date may be July 1st. Contract takes 1-2 months to turn around. Same multi-year contract, to have the contract start date be later. Funding start date may be July 1st. Will need to pay personnel this year HWs and School Nurse for school year 17-18. SFUSD needs to be reimbursed for it. * Still have not received state reporting template and discussion for Pilot 2 outcome will come after the release of the reporting template * Ben, Irene, Beth and Christina will be on a call to discuss IRB application | Christina to send out PDF of Denti-Cal utilization to Coordination Committee |
| Pilot 1 Updates | Christina:   * Delays in contract. Likely that timeline for Pilot 1 will be shifting back 2 months. First learning session in Oct, Second learning session in Dec, and final and third learning session in Feb of 2019. |  |
| Pilot 2 Updates | Christina:   * Welcome to Ay-Lih our new Health Worker, prior to Ay-Lih joining, we were down to 1 HW, Ay-Lih have already began care coordination for more than 1 week now * Ay-Lih will be joining the call every month * First month we did not meet monthly target in May. * 212 clients referred, 202 contacted, 123 Appointed, 99 attended appointment * YTD numbers: # of clients referred 1578, # of clients contacted 1454, # of clients appointed 1232, # of clients attended appointments 1200   Kim:   * Wednesday is the last day of school. Health Workers are entering numbers for school year 17-18 * Christina has worked on a letter that HWs can send out to families in the new school year |  |
| Pilot 3 Updates | Christina:   * Mimansa is back and helping to coordinate the focus group activities * IRB has been approved * Was on a call this morning spoke with taskforces, reinforced timeline 1 FG in 2018, 2 FGs in 2019, 1 in 2020 * Ahead of contract and invoice template, we are encouraging the Taskforces to do some preparation work * Reconnecting with Kristin Hoeft at UCSF who will being doing analysis for individual focus groups and overall themes across all 3 focus groups * Each taskforces are getting funding from Prop 56 and each taskforce will do media campaign to promote oral health * District 10 recently had a taskforce meeting where they were soliciting ideas for their media campaign. * All taskforces must purchase media buys by end of June. |  |
| Pilot 4 Updates | Susan:   * Continuing to negotiate with UCSF and awaiting their primary care director to return from maternity leave * Working with some others behind the scene allies to help add pressure on oral health * Sent out slide with update   Christina:   * For Pilot 4, the team decided that we will target larger health systems like UCSF and Kaiser, for smaller providers to reach providers in Chinatown * Margaret had the idea of having a centralized training to bring together dental and medical providers in Chinatown, offer lunch, CDEs, CMEs, to attract them to attend to give them opportunity to engage, learn about dental referral and FV application.   Irene:   * Not sure how to get CMEs for FV training   Susan:   * It takes 8-9 months of prep before agreement to give CME through UCSF. * Could ask AAP to see how long it would take to get CME through them. They would not do it for free though * Could do through SFMS, about keeping SF healthy and strong. Not a part of it, but can ask contact * Can also pursue through SFDS side, someone on board who is dual member Dr. Dennis Ong. It may be more effective.   Irene:   * Christina did an analysis on which provider has been referring for DTI for Pilot 2 for care coordination * Some providers have a lot of children but not filling out PM160 * Confusion from SFHP’s announcement earlier in the year. * We know who is not referring, but need to figure out how to get in there and get them to refer.   Susan:   * 400+ sounds low for 6M. Sometimes they are already hooked up to dental services, so they may not be referred to care coordination | Christina to follow up with Kent about a Chinatown training for dental and medical providers  Irene to reach out to Dennis Song at SFDS to find out about CME application for FV application  Christina to send the DTI Pilot 2 Provider Referral list to Susan |
| Pilot 5 Updates | Christina:   * 2018 participating clinic is SAFHC. SAFHC have been doing warm handoffs since March and they have expanded from 1 day to 4 days. The team are getting better and better at warm handoffs. They are dropping off PM160 forms at dental clinic for the parents and children who refuse warm handoffs. * Starting with only 1 medical provider at this time. They want to perfect system before expanding. * Anastassia is working on the Pilot 5 data to see results for first 3 months of the year. She is also panning something with benchmarks and live updates that SAFHC team can also access. * MNHC’s contract is still underway. * We will be following up with Dr. Yunagi once we have more news on the contract. * Pilot 5 at MNHC is interrelated with Pilot 1 because the private provider in the same building do not currently see kids 0-5 years. Plan to have them participate in collaborative so they can learn to serve 0-5 * Because pilot 1 will start in Oct, it leaves MNHC only 3 months to make improvements. |  |
| Data & UCSF Monitoring and Reporting Updates | Christina:   * Anne Hirozawa in addition to helping us create the graph for Denti-Cal utilization is requesting for an oral health folder in SFDPH Tableau to house all oral health related data   Ben:   * Will discuss more offline later this week. * Looking forward to getting the data from Health Workers, need to get IRB application ironed out first. * Need to figure out who to sign IRB forms at DPH. |  |
| Fiscal Updates | Beth:   * 7 contracts in progress * UCSF contract currently in lead, currently at OCA, we expect UCSF will get their certified contracts in about 1-2 weeks * Taskforces contracts are in OCA, expect mid-June they will get their contract. * AFL and SFUSD contracts, both under sole source authority. AFL resubmitted last week with different question. SFUSD will also do sole source submission. * MNHC also fall under sole source application. * Susan and Ben should be able to backfill, as contract start date will be January 1st. * Monthly calls moved to every other month * Still have not released the 6 month reporting template, planning to release to us and have a comment period, but no updates yet. May become a 12 month reporting template. |  |
| DTI Project Staff Updates | Christina:   * Not a lot of updates. Still waiting for state reporting template. State also made a change to monthly calls to once every other month. |  |
| Cavity Free SF | Margaret:   * Integration workgroup working on perinatal linkages, targeting 5M * Mayra sending the 5M group standard perinatal national information templates, will offer to share with MNHC who has reached out about getting South Van Ness dental clinic to accept pregnant women * FV group meeting to work on a brief that FV application will not cause fluorosis * Mimansa is mapping the Denti-Cal utilization dashboard that Anne created for DTI * Mimansa is also mapping resources from schools. * Promotion workteam is focusing on getting the contract up and running * Mimansa, Jodi and Chris are working on the focus group * At the SDDTAC, it became clear that city departments do not know about the importance of oral health. Promotion team wants to reach out to different city departments. Will be reaching out to OCOF Simone to see what the most strategic way of sharing brief may be. * Evaluation work team, Shrimati is responsible for the evaluation surveillance plan. Who is responsible for data and when data would come in |  |
| DTI Summer Newsletter | * Next issue for summer for period Jul-Sep 18.   Kim:   * Summers are hard for Pilot 2, as most people are not at work   Irene:   * Should focus on the best of care coordination both at SFUSD and at DPH (will be hard to report if we do not have a contract) * Tap water, or no SSB PSA on the newsletter.   Susan:   * Summer is a very busy time for primary care to get patients in for their pre-school check-up, think about messaging that while doing pre-school check-up to remind patients to do their oral health check-up as well.   Mayra:   * Taskforces may have media campaign materials by the time to announce on the newsletter. * Taskforces are finalizing their media materials, they should have a better idea by late June * Could share briefs of taskforces, or have taskforces introduce themselves   Susan:   * Even within DPH people did not understand severity of oral health issues. When sending out information to them, there could be a standard form letter that gets started with an individualized sentence to each division. For eg: Just like Hep B, cavities are often a silent disease. Can relate different aspect of caries to each group that would make it more relevant to the group to get them to pay attention to the issue. * If people do not feel like the email relates to them, they will not even open the email.   Kim:   * Can feature the poster contest, a collaboration between SFDPH, SFUSD, SFDS. Poster contest for oral health.   Ben:   * Any initiative that may be approved June 5 that may affect oral health, could have comments on that. * Prop E? * Include oral health update on the SBBDTAC and explanation of the SDDTAC. | Christina to send previous newsletter to Mayra and add her to the list.  Mayra to bring up Susan’s suggestion to the Promotion team and Margaret  Christina to reach out to Kim for the Poster contest to include in Newsletter  If anyone has more ideas for Summer DTI newsletter, send them to Christina |
| Next Meeting | Standing meeting every first Monday from 3-4pm  Next meeting July 2, 3-4pm |  |